

Statement: status on October 3, 2017 of RMV inspections

The state's new motor vehicle inspection program went live on October 1 when the new equipment and system became and continue to be operational.

Some inspectors at stations that purchased the equipment and attended training by the August 22 deadline, have needed to be walked through steps again this week regarding how to log on, how to print stickers, and perform other workstation functions.

Other stations authorized to conduct inspections prior to October 1 did not purchase equipment, attend training or did not take other steps necessary to continue to conduct inspections by the August 22 deadline. Therefore, these stations are not conducting inspections now.

The Registry's goal was to have at least 1200 hundred stations in the state with new equipment and ready to conduct inspections by October 1. The Registry's vendor, Applus, met that goal, as 1347 stations had new equipment operational for public inspections by October 1. In addition, there were 1670 licensed inspection stations that had at least one inspector at their location trained on the new system by October 1.

Currently, the Registry and Applus are answering questions from some station inspectors about the use of the new equipment and those inspectors are being walked through steps to take on a workstation or are getting in-person visits. Applus has a staff of 45 available to answer calls and assist with station inspector questions. In addition, the Registry and DEP together are deploying a combined team of 36 staff members to visit inspection stations that have equipment and not yet started to perform inspections.

The Registry understands there is a learning curve with the use of the new technology and will continue to work with Applus until all 1347 stations that met the August 22 deadline fully understand how to use the equipment and are able to process inspections.

In the weeks ahead, Applus and the Registry will be working closely with any service stations that did not meet the August 22 deadline and who wish to be part of the new inspection program.
